

CSHS REGIONAL RESOURCE GUIDE – REGION 3
Assumption; Lafourche; St. Charles; St. James St. John; St. Mary; Terrebonne

Organization	Contact Information		Services/Information	Eligibility	Physician Referral
Advocacy Center www.advocacyla.org	Toll free Spanish/Vietnamese	800-960-7705	Legal Services Advocacy/outreach/training Education/Voting/Access	Persons with disabilities and elderly no cost to client	No
Child Care Assistance Program (CCAP) www.dcf.state.la.gov	Toll free	888-524-3578 888-LAHELP-U	Child care assistance for children under 13	Financial criteria	No
Child Protection Investigation www.dcf.state.la.gov	Toll free State reporting* hotline	855-4LA-KIDS 855-452-5437	Investigates child abuse and neglect/validates claims *Report if in doubt	Birth – 17 yrs	No
Children's Special Health Services (CSHS) www.dhh.la.gov/cshs	Main Located in Children's Hospital N.O.	985-447-0896 504-896-1340	Regional sub-specialty medical clinics and/or care coordination services Information resources	Financial Criteria; Medical criteria for certain diagnosis and conditions, birth – 21	Yes provide Diagnosis on Rx
Family Resource Center Dental Services (MCNA) www.mcna.net/	Main Number	800-494-6262	Dental Services	Medicaid Eligible *MCNA web site for benefit info	No
Dept. of Education Exceptional Children Pupil Appraisal Special Services www.doe.state.la.us	Assumption Lafourche St. Charles St. James St. John St. Mary Terrebonne	985-369-2977 985-447-8181 985-758-1471 225-258-4507 985-652-9250 337-828-1767 985-851-1550	Developmental Screening; Special Education preschools; ST/OT/PT	Ages 3 - 21 years Developmental Screenings 3 – 5 yrs	No
Early Steps www.dhh.la.gov (Type: Early Steps)	Main Number Toll free	985-447-6550 866-891-9044	Developmental Screening and Early intervention; ST, OT, PT	Ages birth - 3 years	No
Emergency/Disaster – Am Red Cross www.redcross.org United Way Houma www.uwsla.com Dept of Family Services www.dcf.state.la.us	Am Red Cross United Way Family Services	800-229-8191 211 985-879-2461 888-LAHELP-U 888-524-3578	Emergency relief Vietnamese/Spanish Evacuation guides 24 hr hot line-SSI; WIC; Medicaid; Food Stamps		No
Families Helping Families Bayou Land www.blfhf.org Bayouland FHF Information Center www.blfhf.org	FHF Main Toll free Family2Family Info Center	985-447-4461 800-331-5570 800-331-5570	Information & Referral; Education & Training; Peer to peer support	No out of pocket cost	No
Food Stamps (SNAP) Supplemental Nutrition Assistance Program www.dcf.state.la.us	Statewide Information	888-524-3578	Food Stamps Supplemental Nutrition Assistance	Financial Criteria	No
Health Insurance Market-Place www.healthcare.gov	Statewide – National Marketplace	800-318-2596	Health Insurance access	Financial Criteria Financial Assistance	No
Louisiana Rehab Services (LRS) www.laworks.net/WorkforceDev/LRS/LRS_Main.asp	Regional Office Houma	985- 857-3652	Vocational rehab/work support for persons with disabilities, voc counseling & referrals	Eligibility assessment	No
Medicaid Enrollment Line Bayou Health www.dhh.la.gov	LaCHIP La MOMS, TAKE CHARGE	877-252-2447 888-342-6207	Health Insurance 24 hours automated service Vietnamese/ Spanish	Financial criteria La MOMS-Pregnancy through 60 days PP	No

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Mental/Behavioral Health – South Central Louisiana Human Service Authority www.dhh.la.gov	Terrebonne Lafourche	800-840-7758	Mental Health & Addictive Disorders	Birth – adult	No
	St. John/James/ Charles	800-709-2635		Call for eligibility screening	
	St. Mary/ Assumption	985-380-2455 985-380-2460			
Mental Health Support – Louisiana Federation of Families for Children's Mental Health www.laffcmh.org	Main Number	225-293-3508	Information & Referral; Education, training and family mentoring for BH issues; Peer to peer mentoring thru 24 yrs	Parent, Caregiver & children/youth with emotional, BH/MH issues	No
	Parent Line Toll Free	800-224-4010			
Office for Citizens with Developmental Disabilities (OCDD) Services *South Central Louisiana Human Service Authority www.dhh.la.gov	Main Number	985-449-5167	Community Support; Residential Programs; Supported Independent & Extended Family living Dental; Nutrition; PT;OT; Early Steps; Nursing; Social Work; Mental Health; DD Technical Assistance; DD Education	Developmental disability eligibility criteria- Includes Autism, MR; Severe CP & Epilepsy	No - MD signs form during enrollment
Greater New Orleans Resource Center on Developmental Disabilities (New Orleans-Westbank)	Main Number	504-364-6600			
Personal Care Services (PCS) www.dhh.la.gov (Type: EPSDT)	PCS	877-455-9955	Personal Care Services resource link	Medicaid eligible Ages birth – 21 Medical Criteria	No -Forms signed during enrollment
Prescription Assistance					
Partnership for Prescription Assistance www.pparxla.org	PPA	888-477-2669	Prescription Assistance Low/no cost	Financial criteria	No
St. Vincent De Paul	SVD	504-940-5031	Prescription Assistance	Financial criteria	
CENLA (CMAP)	CENLA	888-443-7494	Prescription Assistance	Financial criteria	
Wal-Mart walmart.com Target target.com Kmart kmart.com	Local area store	Call store	\$4-5/30 day supply Kmart \$10/90 day	No eligibility criteria* Low cost generic formulary	
Shriner's Hospitals for Children www.shrinershospitals.org	Main	318-222-5704	Orthopedic conditions Surgery/Therapy/Equipment	No out of pocket cost, must keep appointments	Diagnosis from MD
Social Security Administration/SSI www.ssa.gov	National SSA	800-772-1213	Income for disabled *Reapply if denied	Medical Criteria	Diagnosis from MD
Transportation Medicaid/Bayou Health www.dhh.la.gov	Medicaid Amerigroup Plan Aetna AmeriHealth Louisiana Healthcare United Healthcare	855-325-7565 866-430-1101 877-917-4150 888-913-0364 855-369-3723 866-726-1427	Non-emergency medical transport (cab) to/from medical visit- parent/child *Must schedule 2 days before appointment	Medicaid Eligible	No
Women Infants and Children (WIC) www.fns.usda.gov/wic	Lafourche Terrebonne St. Mary St. Charles St. John National Referral line	985-447-0921 985-857-3601 985-380-2441 985-785-2314 985-536-2172 800-251-2229	Food and formula vouchers/nutrition education/breastfeeding support	Must keep MD appointments	Yes - MD signs application

*Most State and Federal Programs are based on financial eligibility and/or diagnoses criteria. Refer to agency for eligibility determinations.
Resource Guide provided by Louisiana Children's Special Health Services (CSHS) © 4/2015 www.dhh.la.gov/cshs